**Program Manager**

**ROLE**

The Program Manager serves as the primary point of contact for the Government, ensuring the successful execution of all contractual responsibilities. This role requires a dynamic leader with extensive experience in managing largescale, multifunctional teams, particularly in the training and education programs. The Senior Program Manager will provide technical oversight, strategic direction, and operational excellence, ensuring the delivery of high-quality solutions that meet or exceed customer expectations while adhering to budget, time, and compliance requirements.

**RESPONSIBILITIES**

Government Liaison and Oversight:

* Act as the Government’s primary point of contact for all contract related operations, fostering clear and consistent communication.
* Ensure compliance with all contractual requirements and maintain customer satisfaction by addressing and resolving issues proactively.

Leadership and Team Management:

* Provide technical supervision and guidance to all contractor personnel, fostering a high-performance team culture.
* Lead the Program/Project Support Contract Team in delivering best business practices and innovative solutions.
* Oversee staff and support activities, including recruitment and retention of highly qualified personnel.

Program and Contract Management:

* Manage all aspects of contract performance, including cost control, invoicing, subcontractor management, and compliance with Government acquisition standards.
* Oversee the preparation and submission of contract deliverables, ensuring timely and high-quality outputs.
* Develop and implement strategies to meet program objectives while mitigating risks and ensuring alignment with Government acquisition regulations and industry best practices.

Operational Excellence:

* Ensure efficient, effective, and economical delivery of contract support services.
* Monitor and manage program metrics to ensure alignment with Agile software development life cycles and human-centered design principles.
* Drive innovation in project execution, leveraging Agile methodologies and cloud technologies to optimize processes and deliver value.

Strategic Planning and Execution:

* Lead the development of long-term strategic plans for the program, ensuring alignment with Government objectives and customer expectations.
* Conduct periodic reviews with stakeholders to assess program health, identify gaps, and implement continuous improvement initiatives.

Key Skills and Competencies:

* Leadership: Proven ability to lead and inspire large, diverse teams to achieve program objectives.
* Strategic Vision: Expertise in aligning program strategies with organizational and Government goals.
* Communication: Exceptional written and verbal communication skills, with a focus on clear reporting and stakeholder engagement.
* Risk Management: Strong background in identifying and mitigating risks in complex program environments.
* Technical Acumen: Deep understanding of Agile frameworks, software development life cycles, and cloud technologies.

**REQUIRED SKILLS/EXPERIENCE**

* 15+ Years, including 5+ years of program management support for U.S. Army enterprise training and education programs.
* 10+ years of experience managing large, multifunctional project teams in a systems development environment, with a proven ability to deliver complex tasks under tight budget and time constraints.
* In-depth knowledge of Agile software development life cycles, Government acquisition processes, and contract/subcontract management.

**REQUIRED EDUCATION / CERTIFICATIONS**

* Master’s degree in Business Administration (MBA), Information Technology, or a related discipline.
* Project Management Professional (PMP)
* One or more SAFe Agile certifications (e.g., SAFe Agilist).
* Human Centered Design (HCD) Practitioner.

**DESIRED EDUCATION / CERTIFICATIONS**

* Scaled Agile Framework Program Consultant (SPC).
* AWS Certified Cloud Practitioner. Familiarity with AWS cloud services and their integration into government programs.
* Demonstrated expertise in leveraging Agile practices for process optimization and improvement.

**LOCATION**

* Newport News, VA

**CLEARANCE**

* Active Secret Clearance Required

**TRAVEL**

* Travel may be required